

Approach Consulting fuels global transformation capability maturity growth.



Challenge: so much transformation opportunity. Not enough structure or experience.

One of the largest global HR Services firms' technologies division sought out Approach Consulting to help mature its transformation capability. As the company prepared to scale its transformation investment, including integration of a recent AI acquisition, and delivery of a new modular Salesforce front-office environment, leadership recognized that their existing function lacked the structure, governance, experience, and capacity required to deliver at pace & scale, while minimizing business disruption. To power their rapid growth timeline, they needed swift maturity gains and an interim leader who could both guide the U.S. transformation and build enduring internal capability to power global expansion.

Accelerating global transformation & AI investment

As a trusted strategic partner, Approach Consulting ensured blended advisory + interim leadership to assess transformation maturity, recommend quick-wins, guide U.S. market & India platform & process transformation, develop a blueprint for global expansion, & transfer knowledge to position permanent staff leadership and core teams for continued success.

Approach Consulting positioned client for global expansion

- ✓ Achieved U.S. launch of Salesforce + AI platform in rapid time, & with sacred company transactions (pay/bill) intact
- ✓ Enhanced transformation governance, rigor, structure, & executive awareness maturity
- ✓ Established transformation Center of Excellence model to ensure continuous knowledge sharing
- ✓ Successfully transitioned full Transformation Office leadership to internal successor on time, per plan
- ✓ Positioned the organization with matured transformation capability value to enable global expansion

Real transformations. Real results.

Contact us to discuss your transformation challenges ➡  **APPROACH**
CONSULTING